

Jenny Cole
CEO: Netlearn

Dear Jenny,

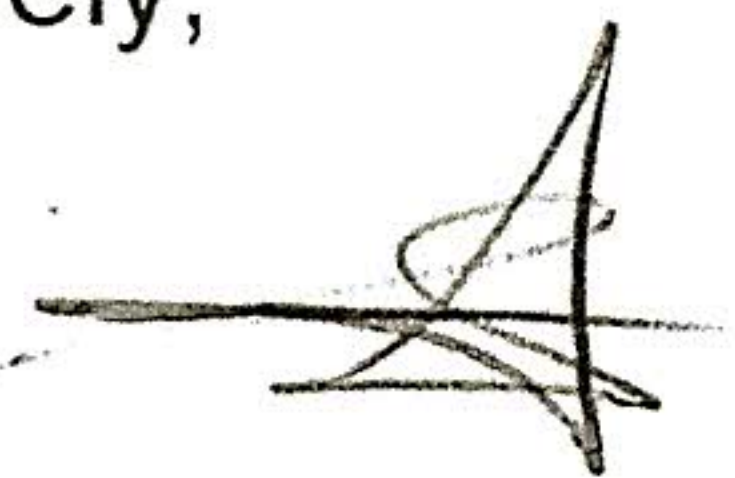
As you know, UNISA decided to devise, develop and design its own End-User Computing course this year, due to its changing academic needs, rather than utilizing the external services of the ICDL and Netlearn.

This therefore marks a transition from our existing relationship with Netlearn, who have provided us with all the necessary electronically delivered courseware and testing software, maintenance and back-up facilities to successfully process and test over 60,000 students, since we first started working together, in 2003.

During that time we have always been impressed by Netlearn's level of professional advice, support and reliability, supplying us with literally thousands of electronically supplied computer practical skills 'tests', and always available to assist us with technical or general questions regarding supply, storage or changes to Netlearn's products and services.

The staff at UNISA responsible for supporting students on their End user Computing Course are therefore immensely grateful for the Netlearn products, services and support that have enabled UNISA to serve so many thousands of students in the preceding 7 years, and take this opportunity of thanking Netlearn for their courteous, professional and efficient help and support during this time.

Sincerely,



29 July 2010

Klarissa Engelbrecht

Module Leader EUP1501

End-user Computing Practical Tuition Team

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